



KNOWLEDGE MANAGEMENT AT HIGHER EDUCATION INSTITUTIONS

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Higher education institutions (HEIs) are organizations with highly qualified and expert's staff in all sorts of fields who contribute their expertise and experience put forward to producing and preserving knowledge. The modernization of higher education (HE) has forced the institutions to store, manage and use existing information and knowledge stores in a better way in order to meet new accountability, effectiveness and efficiency requirements. In this paper, an attempt has been made to discuss some strategic applications of information management at HEIs in addition to proposing a basic structure for IT-services.

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